



Ping +
CTI Global

A Strategic IAM Partnership



CTI Global
SOLUTION BRIEF

MODERNIZE SECURITY AND MEET COMPLIANCE REQUIREMENTS

Striking the balance between security, compliance and convenience for your workforce, partners and customers is challenging in environments that include SaaS applications as well as those hosted in the cloud and on-premises. It requires a flexible, high-performance identity and access management (IAM) solution that provides single sign-on (SSO), multi-factor authentication (MFA) and access security across all of your digital properties; unifies and secures identity-centric customer data (directory); and manages customer consent to meet privacy regulations (data governance). It also requires a partner with deep experience mitigating security threats and ensuring compliance, increasing enterprise agility and flexibility, and modernizing legacy IAM solutions to increase user productivity.

Ping Identity + CTI Global streamline operations, providing comprehensive managed services that reduce operating costs and improve service levels through accelerated adoption of cloud IAM services. This gives an effortless avenue for any user to access the systems and data they need, while allowing you to leverage identity intelligence and adaptive authentication to provide real-time access to authorized applications and services.

HOW PING AND CTI GLOBAL WORK TOGETHER

Identity and access management has been a core competency of CTI Global since the company was founded in 1998. When paired with Ping Identity, CTI Global enables you to quickly launch or expand your IAM solution within an integrated governance, risk and compliance framework. By leveraging CTI's extensive consultation experience and Ping's market-leading identity management solution, you address both immediate IAM needs and implement identity solutions that offer a longer-term, strategic foundation for your digital business.

CTI Global can assist in the architecture, design and management of a robust IAM infrastructure. CTI Global and Ping Identity provide a comprehensive, standards-based platform architected to span all deployment models and use cases for wherever enterprise IT goes.

CTI Global is a trusted advisor when it comes to the Ping Intelligent Identity Platform and our technically knowledgeable Professional Services team works with you in a staged approach:

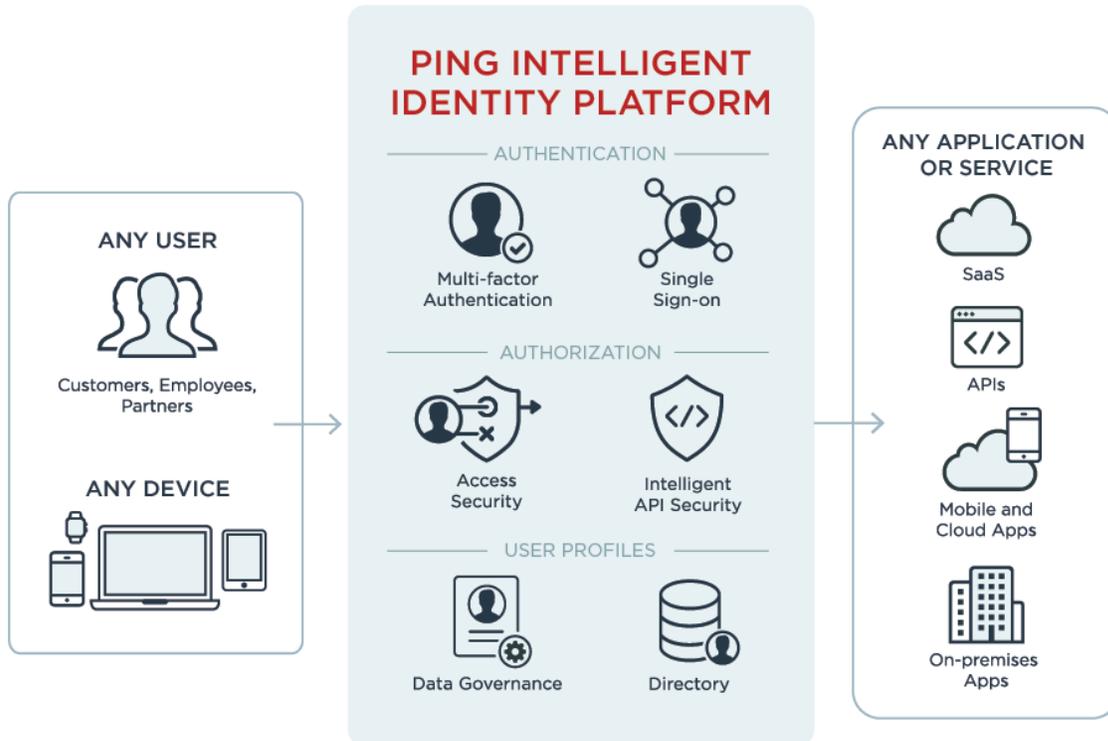


STAGE	TASKS
Stage 1: Project Initiation & Strategy	<ul style="list-style-type: none"> • Work jointly with Client Project Manger & Technical Lead to define goals and actionable, resource-loaded Project-Work-Plan • Define Project roles and responsibilities • Define Communications and Change Management procedures • Define Deliverables and completion criteria • Define Key Subject Matter Experts
Stage 2: Discovery and Analysis	<ul style="list-style-type: none"> • Gather business, functional and technical requirements into documented form • Define authoritative data sources/owners • Analyze defined requirements and perform project-related fact finding
Stage 3: Design & Implementation/Migration Planning	<ul style="list-style-type: none"> • Determine and document optimal architecture-design against requirements • Determine best implementation and migration plan against business and IT operational requirements • Prepare detailed written Design-Implementation Plan
Stage 4: Software Installation & Configuration	<ul style="list-style-type: none"> • Perform software lab installation, per Design-Implementation Plan • Configuration and tuning of solution, per Design-Implementation Plan
Stage 5: Build and Customize	<ul style="list-style-type: none"> • Tailor/Customize system, per Design-Implementation Plan (Customization may or may not be required)
Stage 6: Test Planning and Execution	<ul style="list-style-type: none"> • Create functional and technical Test Plan • Create test lab environment • Prepare test automation tools • Execute unit, integration, and performance system tests
Stage 7: Solution Deployment	<ul style="list-style-type: none"> • Commission the solution on production hardware, including live production cut-over support
Stage 8: Post-production Support	<ul style="list-style-type: none"> • Update all documentation to "as-built" state • Document administrative and maintenance procedures • Provide detailed system walk through and know how transfer to Customer staff • Transition system to Customer Operations staff

WHAT ARE THE BENEFITS?

Ping + CTI Global combine to provide a flexible, secure and scalable identity solution for your enterprise. We enable you to greatly enhance your security posture without the cost and resource-intensive processes typically involved in systems integrations, plus gain:

- Simplified authentication and authorization policies to help you mitigate security threats and ensure compliance while increasing convenience through multi-factor authentication.
- The ability to accelerate cloud adoption with an IAM solution that simplifies the migration of resources across cloud, SaaS and on-premises environments, including the ability to manage IAM how and where you want, making adjustments as needed.
- A modern IAM solution that decreases management complexity, reduces infrastructure costs, and provides a better user experience that boosts productivity across the enterprise.



SUCCESS STORY

A national coalition of leading health insurance plans was looking for a federated solution to improve user experience, enhance security, reduce costs and position itself for bring-your-own-device (BYOD) and cloud-future requirements. CTI partnered with Ping Identity to provide hands-on engineering services to achieve their goals by implementing PingFederate and providing ongoing support.

Ping Identity

Ping Identity envisions a digital world powered by intelligent identity. We help enterprises achieve Zero Trust, identity-defined security and more personalized, streamlined user experiences. The Ping Intelligent Identity Platform provides customers, employees and partners with access to cloud, mobile, SaaS and on-premises applications and APIs, while also managing identity and profile data at scale.

CTI Global

CTI Global is your international cloud infrastructure and security experts, focused on helping meet your unique business needs and challenges with cost-effective and innovative technology solutions.

For more information about how Ping Identity and CTI Global joint solutions can help your business, contact [Ping](#) or [CTI Global](#).



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