

Professional Services

Expert Guidance

Our Expert Guidance package can be used for a wide range of needs where you would benefit from predictable, focused advice from our experienced team of professional services consultants.

Used either as a standalone package or in conjunction with other Professional Services Advisory offerings, we will schedule targeted working sessions with you for a professional services architect or consultant to provide assistance during your customer-led engagement. Complete with documented recommendations, this service will help ensure your Ping solution is following best practices.

You'll rest easier knowing you're supported by experts who can help you:

- Advise on best practices
- Provide documented recommendations every step of the way
- Offer predictable availability to you and your team

WHAT'S INCLUDED?

Phase 1 OVERVIEW	<ul style="list-style-type: none">• Your base Expert Guidance package includes four weeks of assistance from our team.• We will schedule live sessions with you plus allocate time for your Ping consultant to prepare for your discussion and provide post-meeting follow-up.• This flexible service can meet a variety of requirements, as shown in the following examples.
Phase 2 IMPLEMENT	<ul style="list-style-type: none">• Guidance for installation in target environments.• Advice on defining approaches to implement Ping solutions and supporting infrastructure.• Review of launch plan and test strategies.
Phase 3 VALIDATE	<ul style="list-style-type: none">• Assistance with testing and tuning performance with your test team.• Recommendations for possible infrastructure changes based on your test results.
Phase 4 INTEGRATE	<ul style="list-style-type: none">• Guidance with PingOne integrations or app/API integrations.• Assistance with pilot testing, including recommendations based on test results.
Add-On ADDITIONAL EXPERT GUIDANCE	<ul style="list-style-type: none">• Additional Expert Guidance sessions can be added to your engagement in one-week increments (some restrictions apply).
Add-On OTHER ADVISORY OFFERINGS	<ul style="list-style-type: none">• Architecture and Design• Go Live Readiness Assessment• Launch Assistance <p>Please contact your Ping representative below for more information.</p>



For more details and pricing information:

Call your Ping representative at 1-877-898-2905 (US) / +44 20 7190 9105 (UK) or email us at sales@pingidentity.com.