



“After just one month of using PingFederate for Internet Single Sign-On, one of our customers achieved 81 % user adoption of its online air booking tools.”

Chuck Mortimore
Director of Platform Services

Challenge

Seamless user access is critical to the 2000 companies who use the Rearden Personal Assistant Tool. Rearden Commerce also wanted to eliminate additional password requirements for its employees who depend upon Salesforce CRM and other business apps. The company needed an SSO solution it could use across the enterprise and beyond to support SSO for customers and vendor partners.

Solution

PingFederate & Salesforce Connector

- Secure, password-free employee access to Salesforce CRM
- Centralized management of all Internet SSO connections
- Standards-based to support future corporate or customer Internet SSO requirement

Results

- Significant uptick in Salesforce CRM use
- 67-percent reduction in Help Desk password reset calls
- Internet SSO supporting Rearden Commerce and more than 200 of its customers

About Rearden Commerce: Through its Web-based Rearden Personal Assistant™, Rearden Commerce handles an impressive array of tasks and services for more than one and a half million contracted users at organizations ranging from the Fortune 500 to small/medium enterprises. ConAgra Foods, GlaxoSmithKline, JDSU are a few of the companies who rely on the recommendations and assistance of the Rearden Personal Assistant to save time and be more efficient, while saving money. For more information visit reardencommerce.com.